JDSU Triple Play Analyzer Software

Key Benefits

- Saves time and money quickly resolving difficult video, voice, and data network problems
- Increases efficiency with one platform, one user interface, and all three services
- Increases cost-effectiveness: More intuitive and deeper combined measurements reduce CapEx and OpEx costs
- Combines full protocol analysis with end user QoE for true visibility into network anomalies
- Provides powerful signaling and media QoE analysis that can drill down to root causes
- A complete triple-play solution in one platform reduces training time

Applications

- Perform in-depth triple-play analysis and troubleshooting for converged services, in real time
- Perform data analysis coupled with real-time signaling analysis to help isolate the root cause of issues
- Measure QoE to quickly isolate network degradation
- Perform tests on Ethernet links up to 10 gigabit per second

The JDSU Triple Play Analyzer (TPA) software application allows network professionals to troubleshoot, monitor, analyze, maintain, and optimize real-time voice, data, and video services over next-generation converged Internet Protocol (IP) networks. TPA is part of the JDSU Network Analysis and Troubleshooting Solutions and provides a top-level dashboard view that shows the performance of IP video (IPTV), video on demand (VoD), voice over IP (VoIP), and broadband data applications in a single window where users can drill down and view extensive quality of experience (QoE) and quality of service (QoS) measurements for the select services.

When analyzing a converged triple-play network, it is critical to deploy a single solution that can analyze voice, video, and data services simultaneously to get an accurate representation of the end user's overall QoE. QoE is not solely a function of network bandwidth, voice and video transport stream metrics, and/or traffic characteristics, but rather how all features and services interact with each other from the end user's perspective.

The TPA provides the crucial measurements and tools needed for analyzing all service types to accurately and passively measure the end user's QoE. The included protocol, network, and advanced analysis features, with support for more than 500 protocols, allows for deep packet troubleshooting and network analysis for each service type, or on select flows to identify the root cause of service degradations.
Overview

The JDSU J6900A Triple Play Analyzer (TPA) is the most complete analysis and troubleshooting tool for network equipment manufacturers (NEMs) and communication service providers, who develop, install, monitor, and troubleshoot voice, video, and data applications. Figure 2 illustrates where the solution connects within the network.

Built on the award-winning JDSU protocol analysis and network troubleshooting platforms, the TPA solution empowers detailed and in-depth triple-play analysis and troubleshooting for all aspects of a converged service in real time. The extensive data analysis capabilities coupled with real-time signaling and QoE measurements for voice, video, and data make the TPA solution ideal for:

- R&D engineers
- System test and integration labs
- Tier 2 and 3 field technicians and engineers
- Equipment designers
- Deployment trials
- Operational monitoring
- Service verification
- Installation and maintenance

![JDSU Triple Play Analysis and Troubleshooting Solution](image)

Figure 2. Connect virtually anywhere in the network to quickly isolate problems
• Extensive test capabilities for powerful real-time monitoring, analysis, and troubleshooting solution for next-generation IPv4 and IPv6 voice, video, and data networks
• “Complete triple-play solution in a single platform” eliminates having to purchase additional test tools
• Extensive analysis features with drill down to connections and decodes for root-cause analysis
• Triple Play Dashboard service overview
• Passive QoE metrics and Mean Opinion Scores (MOS) for VoIP and Motion Picture Experts Group (MPEG) video
• Record and/or listen to live voice traffic to find non-IP-based impairments
• Real-time playback of live IPTV multicast traffic and/or video/TV on demand streams with audio
• Comprehensive MPEG Transport Stream analysis:
  – ETSI TR 101 290 first and second priority event analysis and measurements
  – Bandwidth utilization and bit rates
  – Program clock reference (PCR) jitter and accuracy
  – Individual packet identifier (PID) monitoring and analysis
  – Program Specific Information (PSI) table reconstruction and analysis
  – RFC 4445 Media Delivery Index (MDI) metrics
  – Real-time transport (RTP) stream decodes
  – Multiple Program Transport Stream (MPTS) support
• Complete RTP stream analysis
  – Jitter, packet loss, sequence, and delay measurements
  – RFC 3357 loss pattern sample metrics
  – Real-Time Control Protocol (RTCP) correlation and analysis
  – ITU G.107 E-Model/R-Factor scores
• Video MOS degradation utilizing an adaptive neural network model based on MPEG TS, Packetized Elementary Stream (PES), and transport metrics
• MPEG PES I, P, B frame performance analysis
• MPEG Group of Pictures (GOP) analysis
• Microsoft® Mediaroom™ analysis
  – Instant Channel Change (ICC) signaling and media burst transport analysis
  – Reliable UDP (RUDP) statistics and hole fulfillment analysis
  – D-Server Command and Control (DC&C) message and error statistics
• Extensive and configurable alarms, events, thresholds with user-defined actions including:
  – Save the voice, video, and data streams
  – Send SNMP traps
  – Launch a specific program
• Passive IPTV channel change and VoD command analysis
  – Passive and active IGMP performance (IPv4)
  – Passive Multicast Listener Discovery (MLD) analysis (IPv6)
• Complete support for various protocol stack and video encapsulation methods including:
  – MPEG-2 TS over UDP and/or RTP/UDP and/or RTSP/TCP and/or RTP/RTSP/TCP
  – Internet Stream Media Alliance (ISMA) over RTP/UDP and/or RTP/RTSP/TCP
• Automated support for major Layer 2 and Layer 3 tunneling protocols
  – VLAN, MPLS, PPPoE
  – GTP, GRE, and other Layer 3 offsets
• Full protocol decodes across all seven layers, including all major IPTV, MSTV, VoD, and VoIP protocols
• Extensive capture and display filters
Network Analysis and Troubleshooting Solutions

The TPA is one of the key software applications in the JDSU Network Analysis and Troubleshooting Solutions that are built on the Distributed Network Analyzer (DNA) hardware platform and/or the 10 GigE/GigE Network Interface card. The scalable DNA architecture provides the foundation for advanced protocol analysis, monitoring, and troubleshooting in fixed wireline and mobile networks. The DNA hardware platform brings greater power for collecting and analyzing real-time data over multiple technologies, such as Ethernet, ATM, POS, Frame Relay, IPv4, IPv6, MPLS, VoIP, IPTV, GPRS, UMTS, HSPA, CDMA 2000, and LTE to name a few.

The TPA runs on a Windows® PC as a client for any of the DNA hardware platforms and this architecture makes it an ideal solution for dispatched or distributed analysis. The TPA can also be used as a stand-alone application using the NDIS adapter on a Windows PC.

Coupling the hardware with the TPA and Network Analyzer software applications provides a powerful wireline solution for complete triple-play analysis, troubleshooting, and monitoring. Similarly, the system can be used in conjunction with the JDSU Signaling Analyzer software to create an advanced mobile network test solution for both signaling and media quality analysis.

Figure 3. Combine the DNA hardware platform with Signaling Analyzer software for mobile network testing, with Network Analyzer software for fixed network testing, or with Triple Play Analyzer for voice, video, and data analysis over next-generation networks.
Solution Components

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**Base Software**

**J6900A-001 Triple Play Analyzer Base Software**
The base software provides a real-time dashboard that allows users to quickly and easily see the performance and traffic distributions of all triple-play services. It also enables TPA configuration, network vital statistics, protocol decodes, and filter features. Optional licenses are required for the detailed drill down into each service type to analyze the key performance indicators (KPIs) that impact QoS for end users.

**Add-on Licenses**

**J6900A-002 Triple Play Analyzer Video QoE Measurements**
The Video QoE measurements provide simple, precise diagnostics of QoE and QoS metrics through nonintrusive measurements, including video quality measurement technology to accurately predict video MOS for IPTV and VoD streams. This powerful option offers the most advanced video service quality analysis and troubleshooting capabilities for media transport, IPTV, and VoD signaling.

**Key Video QoE Measurements**
- Auto-detection and analysis of MPEG-2 TS and/or ISMA video streams over RTP, UDP, and TCP
- Live decoding and viewing of video streams with audio
- Nonintrusive video quality analysis using neural network model-based video MOS technology
- MPEG PES video analysis
- ETSI TR 101 290 MPEG transport stream priority events and analysis
- RFC 4445 MDI scores for constant and variable bit rate streams
- Precise measurements of IP network performance and RTP/RTCP statistics, such as jitter, loss, delay, and RFC 3357 loss pattern sample metrics for video services
- Passive channel zap analysis for IPTV multicast streams and RTSP command response time analysis for unicast VoD streams
J6900A-003 Triple Play Analyzer Voice QoE Measurements
The Voice QoE measurements provide simple, precise diagnostics of VoIP QoE and QoS metrics through nonintrusive measurements, including voice quality measurement technology to accurately predict voice MOS.

**Key VoIP QoE Measurements**
- Auto-detection and analysis of VoIP streams
- Real-time voice playout and recording
- Nonintrusive voice quality analysis using E-Model and predictive MOS technology
- Precise measurements of IP network performance and RTP/RTCP statistics, such as jitter, loss, burst loss, and delay for VoIP services
- Simple analysis that exposes the impairments to voice quality

J6900A-004 Triple Play Analyzer Mediaroom MSTV License
MSTV licensees may purchase this license to activate Microsoft Mediaroom support in the Triple Play Analyzer for advanced analysis of Mediaroom signaling protocols and media transport metrics.

**Key Mediaroom MSTV QoE Measurements**
- Auto-detection and analysis of ICC unicast streams
- ICC media burst detection and statistics
  - RTP throughput and packets lost
  - Detailed MPEG TS measurements
- ICC join latency and zap time analysis
- RUDP statistics and hole fulfillment analysis RUDP round-trip latency
- DC&C message and error statistics
- Microsoft Mediaroom proprietary protocol decodes and filters
Data Acquisition Platforms

**J6801B DNA**

The J6801B DNA is a small form factor system that does not include an integrated PC for deployment throughout the triple-play network at key aggregation points. The DNA includes an acquisition system capable of full line rate capture and accommodates a hot-swappable line interface module (LIM). Under this configuration, the J6900A Triple Play Analyzer software runs on a PC and connects to a DNA via the client server to acquire data from the network under test.

![J6801B DNA](image4.png)

**J6803B DNA PRO**

The J6803B DNA PRO is a portable analyzer for local or remote troubleshooting that includes a high-performance data acquisition system like a DNA and an embedded PC controller on which the client server software may run locally. Under this configuration, the J6900A Triple Play Analyzer software runs on a PC and connects to a DNA PRO to acquire data from the network under test.

![J6803B DNA PRO](image5.png)

**J6804A DNA HD**

The J6804A DNA HD is a data acquisition probe with high density GE ports and advanced Ethernet packet processing capabilities. It includes a high performance data acquisition system and 8 or 16 port 10/100/1000 Ethernet Interfaces. Under this configuration, the J6900A Triple Play Analyzer software runs on a PC and connects to a DNA HD via the client server to acquire data from multiple network interfaces.

![J6804A DNA HD](image6.png)
J6872A 10 GigE/GigE Network Interface Card

The J6872A 10 GigE/GigE Network Interface card is a PCIe (Peripheral Component Interconnect express) data acquisition interface with advanced Ethernet packet processing capabilities including a high-performance data acquisition system with 5 ports. Two of these ports run at 10 Gbps and three ports run at 10/100/1000 Mbps. Under this configuration, the J6900A Triple Play Analyzer software runs on the PC/server hosting the 10 GigE/GigE network interface card.

Personal Computer

The Triple Play Analyzer software may be installed on a PC and uses the Network Driver Interface Specification (NDIS) interface to capture and analyze triple-play data from the network under test. TPA software can support up to four network interface cards (NICs) in a single PC.

PC Requirements for Triple Play Analyzer Software

- Operating systems: Windows Server 2003 (32 bit or 64 bit), Windows Server 2008 (32 bit or 64 bit), Windows XP Professional SP3 (32 bit or 64 bit), and Windows 7 (32 or 64 bit)
- 10/100/1000 Mbps PCI EXPRESS® NIC
- Processor speed: Dual core 2.6 GHz or equivalent (recommended for 10 GigE analysis a dual quad core 2.4 GHz or better processor
- Memory (RAM): 4 GB
- Disk space: 500 MB, 7200 rpm
- Display: XVGA video adapter, 1024x768
Detailed Specifications

Dashboard
The JDSU J6900A Triple Play Analyzer (TPA) dashboard detects triple-play services and transforms the data into meaningful diagnostic and QoS information. Constantly monitoring network traffic, the dashboard provides a top-level view of the triple-play services and allows users to quickly view the performance of the entire service. As quality issues arise, users can easily drill from the dashboard into the specific service to perform in-depth analysis and measurements for each protocol stack, including IPv6; all in real time as events occur. The dashboard is broken into five sections to provide the relevant top-level triple-play service statistics described here.

Data Section
- View network vital statistics at a glance
- Provides graphs and tables for Ethernet and TCP/IP utilizations, and events

Video Section
- Provides graphs and tables with user-selectable columns for MPEG TS video media, such as Video MOS degradation, MDI:DF, MDI:LR, throughput, PCR errors and jitter, PSI errors, and CAT errors
- Detects multicast and unicast video streams

Voice Section
- Provides graphs and tables with user-selectable columns for RTP voice media, such as VoIP MOS, jitter, percentage of lost packets, throughput, loss periods, MDI:DF, MDI:LR, and R-Factor.
- Detects VoIP streams and associated RTCP streams

Protocol Distribution Graphs
- Provides network protocol utilization distributions for the top triple-play protocols to give an overview of the types of traffic being carried

Service Distribution Graphs
- Breaks down the individual services by their utilization on the network to give an overview of the load for each service (video, VoIP, and data) on the network
Video QoE Measurements

The JDSU J6900A-002 Triple Play Analyzer (TPA) Video QoE Measurements provide real-time analysis of MPEG-2 transport streams, ISMA video/audio RTP streams and QoE metrics for multicast IPTV streams, and unicast VoD streams. The J6900A-002 Video QoE license enables several measurement views as discussed here.

MPEG TS Statistics View

The TPA MPEG TS measurement decodes the PMT/PAT table and provides relevant statistics for the corresponding PIDs and transport streams. The MPEG TS view also allows users to watch and listen to streams of interest in real time.

Figure 9. Quickly identify MPEG Transport Stream issues

Key Features and Measurements

- Support for 188 byte and 204 byte MPEG-2 TS over UDP or RTP/UDP or RTSP/TCP or RTP/RTSP/TCP
- Auto discovery and breakdown of IPTV, VoD, and MSTV ICC streams
- Watch and listen to MPEG-2, MPEG-4, H.263, H.264, AVS, and other installed CODECs in real time
- Listen to selectable audio tracks
- ETSI TR 101 290 first- and second-priority events
  - TS Sync Loss errors, Sync Byte errors, Transport errors
  - CAT errors, CAT CRC errors, PSI errors, PSI CRC errors, PSI Late errors
  - PCR Repetition errors, PCR Discontinuity errors, PCR accuracy errors
  - Continuity counter errors, PID dropout errors
- PCR jitter measurements
- PSI and PCR rates
- Bit rates and utilizations per PID and ES
- Min/max/average RFC 4445 MDI:DF and MDI:LR for constant and variable bit rate streams
- Packet loss and duplicate packet counts
• MPEG Transport Stream sorting based on the selected column
• Track configurable viewers streams
• Configurable alarms, thresholds, and monitoring
• Friendly names for multicast and server IP addresses
• User-configurable graphs and columns

**MPEG PES Video Statistics View**
The TPA MPEG PES measurement decodes the MPEG PES and provides relevant PES layer information and detailed I, P, B frame statistics. It also allows users to watch video streams of interest in real time.

![Image of MPEG PES Video Statistics View](image)

**Figure 10. View MPEG PES problems at a glance**

**Key Features and Measurements**
• Non-reference objective Video MOS degradation scores, which is calibrated to ITU-T Recommendation J.144R full reference VQM standard
• Correlate Video MOS degradation with real-time video render
• MPEG GOP frame pattern auto-detection and analysis
• MPEG PES I, P, B frame rate and frame with lost packets statistics
• MPEG PES layer video information:
  – aspect ratio
  – frame rate
  – bit rate
  – total packets
RTP Multimedia Statistics View

The TPA RTP Multimedia measurement provides RTP statistics for multicast IPTV streams and unicast VoD streams. It also allows users to watch and listen to ISMA streams of interest in real time.

Key Features and Measurements

- Support for ISMA encapsulation over RTP/UDP or RTP/RTSP/TCP
- Auto-detect and group audio and video RTP/RTCP streams belonging to the same ISMA session
- VoIP MOS and R-Factor (min/max/average)
- Throughput (min/max/average)
- MDI:DF, MDI:LR (min/max/average)
- RTP jitter, packet loss (min/max/average)
- RTCP delay
- RFC 3357 burst loss metrics
- RTP video stream sorting based on the selected column
- Watch and listen to ISMA session with MPEG-4 and H.264 CODECs in real time
Active IGMP/MLD Statistics View

The Active IGMP measurement allows the TPA to join and leave multicast groups to gather statistics on aspects of IGMP signaling and to simplify obtaining video streams for additional analysis.

Key Features and Measurements

- Support IGMP v2/v3 emulation
- Automatically join and leave predefined multicast groups sequentially
- On-demand IGMP join and leave
- Passively monitor traffic for IGMP/MLD messaging and report related statistics
- Ladder diagram of signaling messages for selected multicast address
- Join latency distribution
- Key measurements (min/max/average)
  - Number of viewers
  - Joins
  - Successful joins
  - Failed joins
  - Leaves
  - Group specific queries
  - Unanswered queries
  - Zap time (ms)
  - Join latency (ms)
  - IGMP join latency (ms)
  - Query response time (ms)
- Not currently supported with the J6872A 10 GigE/GigE interface card
**Command and Control Statistics View**

IPTV services present new challenges for channel and video control that can severely impact QoE even when video transport is good. The TPA Command and Control measurements include real-time analysis of IPTV, VoD, and MSTV signaling. The TPA passively calculates IGMP/MLD channel change times using the most accurate method available based on when a set top box is first able to decode video.

![Figure 13. IPTV Command and Control Statistics view](image)

**Key Features and Measurements**

- Histogram graphs of IGMP join latency and RTSP response times to ensure consistent service and QoE
- Ladder diagram of signaling messages
- MLD protocol support for IPv6 IPTV channel change analysis
- Microsoft Mediaroom ICC, RUDP, and C&C statistics (enabled by J6900A-004 MSTV Protocol option)
- Select and view statistics by individual subscribers
- Zap time (min/max/average)
- IGMP measurements:
  - IGMP joins
  - IGMP successful joins
  - IGMP leaves
  - IGMP join latency (ms)
- RTSP response times
- ICC (min/max/average):
  - ICC joins
  - ICC successful joins
  - ICC burst RTP packets
  - ICC burst RTP throughput (bps)
  - ICC burst RTP lost packets
- RUDP measurements (min/max/average):
  - Holes
  - Hole fulfillments
  - Fulfilled holes
  - Partially fulfilled holes
  - Round-trip delay
  - Hole size
  - Requested packets
  - Fulfilled packets
  - Fulfilled percentage
The JDSU J6900A-004 Triple Play Analyzer (TPA) MSTV Protocol software option provides advanced analysis of Microsoft Mediaroom signaling protocols and media transport metrics. ICC unicast streams are automatically detected and analyzed. It also supports per client measurements for ICC, RUDP, and C&C metrics, as well as comprehensive Mediaroom protocol decodes and filters for root-cause trouble-shooting.

**Heartbeat Measurements:**
- Counts
- Interval (ms)
- Responses
- Response time
- Response time exceeds

**C&C Measurements:**
- C&C join requests
- C&C joint responses
- C&C retry requests
- C&C burst completes
- C&C statuses
- C&C know hole in stream
- C&C leaves
- C&C errors
- C&C service not buffered errors
- C&C invalid service errors
- C&C session errors
- C&C server full errors
- C&C duplicate session

**MSTV Protocol Option**

The JDSU J6900A-004 Triple Play Analyzer (TPA) MSTV Protocol software option provides advanced analysis of Microsoft Mediaroom signaling protocols and media transport metrics. ICC unicast streams are automatically detected and analyzed. It also supports per client measurements for ICC, RUDP, and C&C metrics, as well as comprehensive Mediaroom protocol decodes and filters for root-cause trouble-shooting.

Figure 14. Mediaroom Statistics view
Key Features and Measurements

- ICC burst detection and media transport statistics:
  - ICC burst RTP packets
  - ICC burst RTP throughput
  - ICC burst RTP lost packets
  - All the MPEG2 TS statistics
- ICC signaling statistics and analysis:
  - ICC zap time
  - ICC join latency
  - ICC joins
  - ICC successful joins
- RUDP signaling statistics and hole fulfillment analysis:
  - RUDP holes
  - RUDP hole fulfillments
  - RUDP fulfilled holes
  - RUDP partially fulfilled holes
  - RUDP round-trip latency (also known as round-trip delay time, RTT)
  - RUDP hole size
  - RUDP requested packets
  - RUDP fulfilled packets
  - RUDP fulfillment (%)
- C&C heartbeat statistics:
  - Heartbeat counts
  - Heartbeat interval
- C&C error type statistics, such as invalid service, invalid session, duplicate join, and mismatched delivery mode
- Mediaroom protocol decodes and filter:
  - Mediaroom RTP header extension and sub extension decodes and filter
  - Full ICC, RUDP, and other C&C messages decodes and filter
  - Advanced filter for specific error types, hoin request parameters, and retry request hole sizes.
Voice QoE Measurements

The JDSU J6900A-003 Triple Play Analyzer (TPA) Voice QoE measurements provide real-time analysis of RTP streams for VoIP service. The software option provides simple, precise diagnostics of VoIP QoE and QoS metrics through nonintrusive measurements, including a voice quality measurement technology to accurately predict MOS. This powerful option offers the most advanced VoIP service quality troubleshooting capabilities available.

Key VoIP Features and Measurements

- Auto-detection and analysis of VoIP streams
- Nonintrusive voice quality analysis using predictive MOS technology for passive voice clarity MOS scoring
- R-Factor scores based on the ITU G.107 “E Model”
- Support for real-time audio play out and recording
  - G.711, G.722, G.723, G.729, AMR, and AMR-WB CODECs
  - User-defined mapping table for the CODEC and RTP dynamic payload type
- Precise measurements of IP network performance based on RTP/RTCP statistics
  - Min/max/average RTP jitter and packet loss
  - Min/max/average RFC 4445 MDI:DF and MDI:LR
  - RFC3357 burst loss metrics
- Stream ID and play load identification
- Packet and byte counts
- Traffic utilization statistics
- VoIP analysis on VLAN, PPPoE, MPLS, IPv6, GTP, and GRE tunneling
- Configurable alarms, thresholds, and monitoring
- Capture data and save to disk on user-definable events
- User-configurable graphs
Data Measurements

The data measurement provides a high-level overview of the data performance and provides a quick drill-down for more detailed analysis, such as current and maximum utilization in real time and provides current, average, minimum, and peak data in a tabular format for the following parameters.

Key Features and Measurements

- Ethernet Statistics
  - Throughput
  - Percent bandwidth
- TCP/IP statistics
  - IP throughput
  - IP percent bandwidth
  - IP packet size
  - IP packets
  - IP broadcasts
  - IP multicasts
  - IP fragments
  - IP low TTL
  - IP routing packets
  - ICMP redirects
  - ICMP destination unreachable
  - ICMPv6 destination unreachable
  - TCP low window packets
  - TCP reset connection packets
  - SNMP get/set packets
  - SNMP trap packets
  - DNS packets
  - ARP packets
In Figure 18, the detailed display shows the field-by-field protocol decode for every frame, while the summary display provides a single-line display of the key fields. A hexadecimal display is provided as well and shows easy correlation with the detailed display.

- Extensive protocol analysis: decode all major data, IPTV, VoD, and VoIP protocols, including HTTP, FTP, DNS, DHCP, RTP/RTCP, SIP, H.323, MGCP, H.248/Megaco, IGMP v2/v3, RTSP, MSTV, MPEG-2 TS, MPEG PES, IPv4/IPv6, MPLS, VLANs, GRE, and GTP
  For a complete list of decodes, please contact your JDSU representative.
- Flexible display filter based on VLAN ID, MPLS label, source and destination MAC/IP address, TCP and UDP port, protocols, MPEG-TS and PES fields, and packet bit pattern
Events View

The TPA events view shown in Figure 19 provides a high-level overview of the events including current and historical events information. The instant events will be shown in real-time. It also lists in tabular format the time that events occurred, measurement type, measurement KPIs, threshold, and corresponding action.

Logging

Measurement logging is available to store test results, thresholds, and events to a file. Users can select logging for specific measurements from one common dialog box. Data is stored into files that can easily be opened by other JDSU or third-party applications. Also, the logging mechanism allows continuous logging of statistics in circular files that external systems can later retrieve.